



STANDARD OPERATING PROCEDURE · SOP-M05 · GFVX

Asking the Frontier

Find answers to EVE questions, and ask your own, named or anonymous

Applies to	Anyone, including pilots who have not joined GFVX yet
Where	galacticfrontierventures.com/newbro
Time needed	A minute to search; officers answer as soon as they can
You need	Nothing to read answers. An EVE login to ask a question.

What This Is For

Ask the Frontier is our public question board for new and returning pilots. GFVX officers answer questions about EVE and about the corp, and every answer gets its own page so the next pilot can find it. The same page also has a first-week checklist and quick answers to common questions.

Step 1: Look for an Existing Answer

1. Go to galacticfrontierventures.com/newbro and scroll to **Ask the Frontier**.
2. Type in **Search answers** (for example *skills*, *wormholes*, or *ISK*), or pick a **Topic**: Getting started, Skills, Ships & fitting, Making ISK, Industry & mining, Exploration & wormholes, PvP, or Joining GFVX.
3. Click any question under **Answered questions** to open its full answer.

Questions that are approved but not answered yet are listed under **Waiting for an answer**.

Step 2: Sign In to Ask

1. Click **Sign in with EVE** to ask.

2. Log in at the EVE Online page. It uses public sign-in only, with no extra permissions. Signing in keeps the board free of spam; you can still post anonymously.

Step 3: Ask Your Question

1. Type your question in **Your question** (10 to 1,200 characters). One question per post works best.
2. Pick the closest **Topic**.
3. Under **Show my question as**, choose **Anonymous Capsuleer** or your pilot name.
4. Click **Send question**.

You can ask **3 questions per day**. The form shows how many you have left.

Step 4: Follow Your Question

Your questions are listed under **Your questions** with their status:

Status	What it means
Waiting for review	An officer has not looked at it yet. It is not public.
Approved, awaiting an answer	It is public under <i>Waiting for an answer</i> , and the right officer has been notified.
Answered	The answer is published. Click the question to read it on its own page.
Not published	The officer decided not to publish it (for example a duplicate, or something better asked privately).

What success looks like

Your question appears under Answered questions with its own page, credited to the officer who answered it, and you can share the link with anyone.

If Something Goes Wrong

What you see	What to do
The Send question button is greyed out	Write at least 10 characters, and check you have questions left today.
<i>You can ask 3 questions per day</i>	Try again tomorrow, or ask in Discord.
<i>The board is receiving a lot of questions right now</i>	Many questions arrived in the last hour. Try again later, or ask in Discord.

What you see	What to do
<i>The question board is temporarily unavailable</i>	Ask in our Discord instead; someone will help.

Good to Know

- **Privacy:** if you post as Anonymous Capsuleer, your name is never shown. Officers can still see which pilot asked, to keep the board free of abuse.
- Nothing you ask is public until an officer approves it.
- For urgent help in game, Discord is faster: post in **#help-desk**.

Need Help?

Ask in **#help-desk** on the GFVX Discord, or message any officer.

SOP-M05 · Version 1.0 · Updated 2026-10-22 · Audience: Members. Galactic Frontier Ventures [GFVX]. If anything here no longer matches what you see, tell an officer so we can fix it.